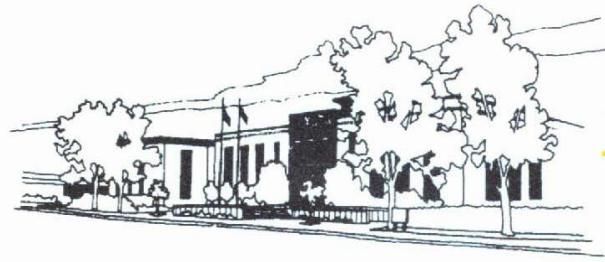


City of San Leandro

Civic Center, 835 E. 14th Street
San Leandro, California 94577



January 15, 2004

All Dura
596 Estabrook Street
San Leandro, Ca 94577
Attn: Jon McComb

Dear Jon,

I'm writing to let you know how pleased the City of San Leandro Public Works Department is with the performance of Micro-Guard. This product was applied on the test stone at the San Leandro Main Library. Micro-Guard not only brought out the grain on the surface of the stone more prominently, but the best part is how graffiti resistant it is.

A few days after application of Micro-Guard, the stone was heavily tagged with graffiti, a recurring problem we have at the library. I simply wiped my hand against the stone, and the graffiti came right off. The tagging had been done with a felt tip marker which in the past has been almost impossible to remove. We especially like the fact that Micro-Guard does not have to be reapplied. In these times of budget cut-backs, that fact makes your product even more desirable. Micro-Guard is an excellent product and I would highly recommend this product to other department or agencies that have problems with graffiti.

Sincerely,

Bob Kunich,
Utility Operations Supervisor

BK:cw

Shelia Young, Mayor

City Council:

Orval "OB" Badger;
Glenda Nardine;

Bob Glaze;
Tony Santos;

Surlene G. Grant;
Bill Stephens

